

CUSTOMER ORDER FORM

Please select customer option: Loyal Customer Retail Customer

Order Date: / /	Enrolling Distributor's Name:	Enrolling Distributor's ID #:
Customer Name:		Enrolling Distributor's Phone #:

Customer Shipping Address (MUST MATCH CREDIT CARD BILLING ADDRESS)

Street:			
City:	State/Province:	Zip/Postal Code:	Country:

Credit Card # ___ ___ ___ / ___ ___ ___ / ___ ___ ___ / ___ ___ ___ Exp. (mm/yyyy): ___ / ___

Credit Card Type: Visa, MasterCard, Discover, American Express

Customer Phone Number: _____ Date of Birth (mm/dd/yyyy): ___ / ___ / ___

Customer E-mail Address: _____ Proposed Password: _____

ITEM#	PRODUCT NAME	RETAIL PRICE	LOYAL CUSTOMER PRICE	QTY	TOTAL
-------	--------------	--------------	----------------------	-----	-------

GET WRAPPED, PICK YOUR PACK!

(NOTE: ALL PRICES ARE IN U.S. DOLLARS)

112	Wrap Pack™	\$115.00	\$69.00		
407*	Skinny Pack™	\$211.00	\$109.00		
416CHO	Fit Pack™ - Rich Chocolate	\$325.00	\$179.00		
416VAN	Fit Pack™ - Creamy Vanilla	\$325.00	\$179.00		
417CHO	Ultimate Pack™ - Rich Chocolate	\$499.00	\$279.00		
417VAN	Ultimate Pack™ - Creamy Vanilla	\$499.00	\$279.00		

BODY CONTOURING

111	Ultimate Body Applicator™ (4 Applications)	\$99.00	\$59.00		
214	Defining Gel	\$79.00	\$45.00		

SKIN CARE

103	Facial Applicator™ (4 Applications)	\$89.00	\$49.00		
207	Cleanser Gel	\$39.00	\$28.00		
206	Hydrating Toner & Freshener	\$42.00	\$30.00		
213	PreventAge™	\$40.00	\$27.00		
211	RepairAge™	\$54.00	\$39.00		
219	Lifting Lip & Eye Cream	\$59.00	\$39.00		
212	Stretch Mark & Moisturizing Body Cream	\$54.00	\$39.00		

PREMIUM SUPPLEMENTS

301	Advanced Formula Fat Fighter with Carb Inhibitors™	\$33.00	\$23.00		
303*	Greens™ Detoxifying, Alkalinizing Drink Powder	\$40.00	\$28.00		
309*	Greens on the Go™ (30 Single Serving Packets)	\$49.00	\$33.00		
302	Ultimate ThermoFit™ Thermogenic Weight Loss Formula	\$59.00	\$39.00		
305	It's Vital™ Advanced Formula Multi-Vitamin	\$38.00	\$29.00		
304	Confianza™ Anti-Stress Formula	\$45.00	\$25.00		
306	New You™ Body Revitalizing Formula	\$79.00	\$49.00		
312	Regular™ Support for Colon Health	\$36.00	\$27.00		
307	Relief™ Support for Healthy Joint Function	\$39.00	\$29.00		
450*	Estro-Rhythm™ Support for Menopausal Symptoms	\$99.00	\$79.00		

FITworks!™

314	It's Essential® (10 Bars)	\$35.00	\$25.00		
315	Ultimate ProFIT® - Creamy Vanilla	\$99.00	\$69.00		
316	Ultimate ProFIT® - Rich Chocolate	\$99.00	\$69.00		

***AUSTRALIA:** If placing your order online, Skinny Pack is item #AU452. Estro-Rhythm is item #AU401. Greens and Greens on the Go are not available in Australia. All other packages and products have the same item number listed above with the prefix AU. Total purchase for shipment under Australian Personal Use Rules may not exceed \$900 USD.



I am interested in hearing more about how I can earn **EXTRA INCOME** by becoming an It Works! Global Independent Distributor.

PRODUCT TOTAL: \$ _____
 SHIPPING CALCULATED AT CHECKOUT: \$ _____
(US NEXT DAY OR 2ND DAY ORDERS MUST BE PLACED ONLINE)
 TAX: \$ _____
TOTAL: \$ _____

By signing below, you agree to the following: 1) Your credit card will be billed for the order above and any subsequent orders. 2) By enrolling in the Loyal Customer Program, you are agreeing to a minimum three-month purchase agreement. 3) You have read the rules pertaining to membership and product returns on the back side of this form.

Customer Signature Required: X _____ Date: _____

IT WORKS!® LOYAL CUSTOMER PROGRAM RULES:

1. The It Works! Loyal Customer Program allows a customer to enjoy Loyal Customer pricing on all orders by making a three consecutive month minimum commitment to a monthly auto-shipment order.
2. The auto-shipment order may consist of any It Works! products and may be changed online by using the Customer ID and password or by calling Customer Service (see below) at least two business days prior to the customer's next shipment.
3. The customer may order products in addition to their auto-shipment order at any time and receive Loyal Customer pricing.
4. After three continuous months on auto-shipment, the Loyal Customer shall receive free standard U.S. shipping on the fourth consecutive auto-shipment and all subsequent auto-shipments.
5. For all Loyal Customer orders greater than \$125 USD (not including taxes and shipping), the Loyal Customers shall receive free standard U.S. shipping.
6. The customer may cancel the auto-shipment program at any time after the three-month commitment has been fulfilled. The customer is still considered a member of the It Works! Loyal Customer Program and will receive Loyal Customer pricing on all future orders.
7. The auto-shipment will continue to run every month until the customer contacts It Works! to change or end their auto-shipment. To end participation in the It Works! Loyal Customer Program after the three-month commitment has been fulfilled, please contact Customer Service.
8. Customers who cancel their membership before the three-month minimum commitment has been fulfilled will be charged a \$50 USD membership fee and this customer is still considered a member of the It Works! Loyal Customer Program and will receive Loyal Customer pricing on all future orders. Completion of this 3 month period waives the \$50 USD membership fee.

PRODUCT REFUNDS/RETURNS:

1. Because our products produce different results for different people, we do not guarantee specific results nor offer a money back guarantee. Please follow the directions with each product you receive.
2. To receive a refund, all products must be returned within thirty (30) days of the ship date in an un-opened, "new" condition. The customer is responsible for all return shipping costs. All product returns are subject to a 10% restocking fee.
3. When making a return the customer is encouraged to use a traceable method of return. It Works! is not liable for the shipping costs for return products or any return shipments that may be lost in the return shipping process.
4. Refused orders are defined as orders that are refused upon delivery, return to sender, undeliverable or that have an insufficient address. In the US, a refused order is assigned an additional \$5 refusal fee that is deducted from the return order processing. In international markets (Australia, Canada, and EU), a refused order is assigned an additional \$20 USD refusal fee that is deducted from the return order processing. Refusal fees are applied to orders to offset return shipping costs and return processing charges. Refused orders could take up to ninety (90) days to reach the returns processing center.
5. International returns will not have any taxes refunded. VAT, GST, HST, and PST taxes are paid at the border upon entry and cannot be recovered; therefore, these taxes are not reimbursed for international returns.
6. Loyal Customers returning product within the first three months of their loyal customer agreement will have their auto-shipment cancelled and a \$50 USD membership fee will be deducted from the return order processing for failure to complete their loyal customer agreement.
7. Loyal/Retail Customers who have enrolled in the auto-shipment program will continue to have their auto-ship run monthly until they contact Customer Service to cancel the auto-shipment. This may be done by calling the market specific number assigned below. All auto-shipment cancellation requests must be completed at least 24 hours prior to the auto-shipment process date.
8. If only a portion of a stocked package (several products grouped under/as one item number) is returned, the full value of the item(s) kept will be deducted from the return and all bonus volume for the item will be deducted.
9. Returns can take up to thirty (30) business days from being received at the returns processing center to be refunded.
10. All returns must be accompanied with the original or a copy of the original packing slip.
11. To exchange products, please call Customer Service to specify which product you would like to return and which products you would like to purchase as an exchange. Please place an exchange order prior to returning your items for exchange and refund.

Please note: All Applicators are cosmetic products and cannot be returned once the plastic wrapper has been opened. For orders outside the U.S. there will be no refund of taxes paid. Please contact Customer Service for product exchanges.

CONTACT CUSTOMER SERVICE:

Fax: All faxes are addressed within three (3) business days of when they are received. Please note that faxes sent on a Wednesday may be addressed on Monday due to the three-business-day rule. **Fax Number: (888) 711-3760; Australia Fax Number: 0011 1 888 711 3760**

Phone: Monday – Thursday 9:30 a.m. – 9:00 p.m. EST, Friday and Saturday 9:30 a.m. – 5:00 p.m. EST (GMT-5)

Customer Support Number: (800) 537-2395

Australia Customer Support Number: (800) 750-398

Please note that your auto-shipment cannot be changed or canceled on the scheduled processing day. Please contact Customer Service at least two business days prior to your next auto-shipment date to make adjustments to your order for that month.

IT WORKS! PERKS POINTS PROGRAM:

1. Perks Points will be earned on all Loyal Customer orders.
2. Perks Points will be earned on the Loyal Customer price of the entire order excluding taxes & shipping. The Points earned will equal 10% of the pre-tax, pre-shipping cost of the order. For example, if the cost of the order before taxes & shipping was \$100.00 USD, the Loyal Customer would earn 10 Perks Points.
3. The Loyal Customer must receive an auto-shipment order for a minimum of four (4) consecutive months to be eligible to redeem Perks Points. If the Loyal Customer cancels their auto-shipment before the four-month minimum has been met, all Perks Points will be lost.
4. After six (6) consecutive months of receiving an auto-shipment order, the Loyal Customer will receive an additional 50 Perks Points. After twelve (12) consecutive months of receiving an auto-shipment order, the Loyal Customer will receive an additional 150 Perks Points.
5. Perks Points may be redeemed any time after the 4th consecutive month of auto-shipment orders has been made.
6. Perks Points may not be used for taxes or shipping costs. Taxes and shipping costs will be based on the Loyal Customer price of the order.
7. Perks Points have no cash value.
8. Perks Points will be calculated on official orders only. Returned orders will subtract from the Perks Points total.
9. If a Loyal Customer cancels their auto-shipment after becoming eligible to redeem Perks Points, they have thirty (30) days to redeem any available Perks Points. All Perks Points remaining after the thirty (30) days will be lost.
10. Loyal Customers cannot earn Perks Points if living in the same household as the enrolling distributor.

PLEASE NOTE: Loyal Customers may purchase product for personal use only and may not resell the product for any reason. Only It Works! Global™ Independent Distributors are authorized to sell product. Customers found to be selling It Works! Global products will immediately have their rights to buy products terminated.